

COVID-19 PROTECTION CONCEPT

# Clean & Safe

The health of our guests and employees is the number one priority for us, which is why, in line with our protection concept, we have implemented relevant measures in accordance with the specifications issued by the Federal Office of Public Health (FOPH) and with the support of HotellerieSuisse.

We kindly ask that you refrain from staying with us if you have experienced symptoms of illness in the last few days that are indicative of a respiratory disease. Please notify us if such symptoms of illness develop during or after your stay.

- There is a **certificate** requirement under the **2G regulation** (vaccinated or recovered) throughout the hotel. All guests (16 years and older) must have a valid certificate with ID upon arrival.
- Only vaccinated and recovered persons have access to restaurants, fitness and wellness areas.
- To protect you, dear guests, and our staff, the whole team has been vaccinated.
- In the canton of Valais, masks are mandatory for everyone aged 12 and over in indoor areas open to the public, e.g., restaurants, lobbies, bars, even if the COVID 19 certificate is required there.
- In the spa as well as in fitness, a mask must be worn while walking around, outside of the sporting activity.
- We professionally clean and disinfect frequently used surfaces, objects and working materials (e.g., door traps, lift and light switches) in intensified cycles. Airing is carried out regularly.
- Disinfection dispensers are available throughout the hotel.

We look forward to welcoming you with us and make your stay an enjoyable one.

Kind regards  
Your family Perren and the SchlossHotel Team

